



DATE: September 4, 2020

TO: Alberta Beverage Container Recycling Industry

RE: **BCMB Registration Portal Maintenance - UPDATE**

This is an update to the notice provided to the industry on August 28, 2020 regarding the BCMB Registration Portal maintenance (attached for reference).

Maintenance continues, however we anticipate that the Registrations Portal will be back online by end of day Friday, September 11, 2020. A notice will be circulated to the industry to confirm completion.

Once again, we thank you for your patience and apologize for any inconvenience.

Registrants: During this time we would ask that if you wish to submit new beverage container(s) for registration, or any information is needed from your registrant account, please email us at registrations@bcmb.ab.ca.

Depots: Please submit Product Registration tickets, via the QMS app, if you need assistance in determining whether a beverage container is registered. Should you need assistance in accessing the QMS app, please review the QMS User Guides which can be found at the following link: <https://www.bcmb.ab.ca/qms-app/>

Public Inquiries: Should you have any questions from the public in relation to the registration of beverage containers, please direct them to contact the BCMB at info@bcmb.ab.ca.





DATE: August 28, 2020

TO: Alberta Beverage Container Recycling Industry

RE: **BCMB Registration Portal Maintenance**

This is a notice to advise the industry that effective immediately, the BCMB Registration Portal will be offline for maintenance until further notice.

What this means for Registrants:

You will no longer have access to your accounts and will not be able to register new beverage containers as per the normal process. We are aware this may cause concerns; however, the BCMB will still work with registrants to ensure questions are answered and that new beverage containers can be registered. During this time we would ask that if you wish to submit new beverage container(s) for registration, or any information is needed from your registrant account, please email us at registrations@bcmb.ab.ca.

What this means for Depots:

You will no longer have access to the portal to confirm whether beverage containers are registered, nor will the barcode scanner in the QMS app function. In the meantime, we would encourage you to submit Product Registration tickets, via the QMS app, if you need assistance in determining whether a beverage container is registered. Should you need assistance in accessing the QMS app, please review the QMS User Guides which can be found at the following link:

<https://www.bcmb.ab.ca/qms-app/>

A notice will be circulated to the industry once maintenance is complete and the Registration Portal is back online. We thank you for your patience and apologize for any inconvenience.

Should you have any questions from the public, in relation to the registration of beverage containers, please direct them to contact the BCMB at info@bcmb.ab.ca or at (780) 424-3193.

Should you have any questions, please do not hesitate to contact us.

