

QMS App User Guide

iOS Devices

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Part 5

QMS App User Guide

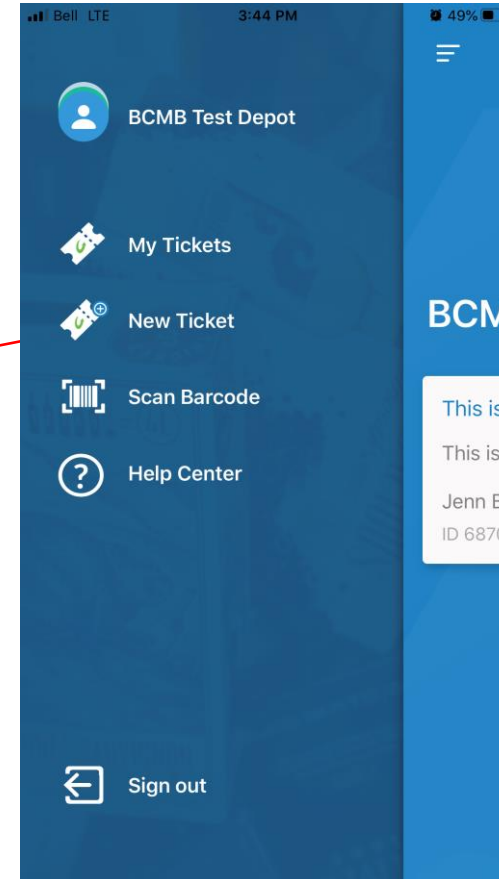
Submitting a Ticket

Part 5: Submitting a Ticket



New Ticket

Click on "New Ticket"



Part 5: Submitting a Ticket



Select Category

Select the category your issues falls under from the list.

If you are unsure which category your issue falls under, please contact the BCMB at **1 (888) 424 - 7671**

The screenshot shows a mobile application interface for submitting a ticket. At the top, the status bar displays 'Bell', '11:04 AM', and '82%' battery. Below the status bar is a hamburger menu icon. The main content area is titled 'What is the issue?' and contains a list of categories: Supplies, Transportation, Payment, Quality Control, POR (Point of Return) System, Refund Compliance, Product Registration, UCA (Uniform Code of Accounts), and Depot Closure Notification. A red arrow points to the 'Payment' category.

What is the issue?
Supplies
Transportation
Payment
Quality Control
POR (Point of Return) System
Refund Compliance
Product Registration
UCA (Uniform Code of Accounts)
Depot Closure Notification