

QMS App User Guide

Android Devices

www.bcmb.ab.ca





Part 4

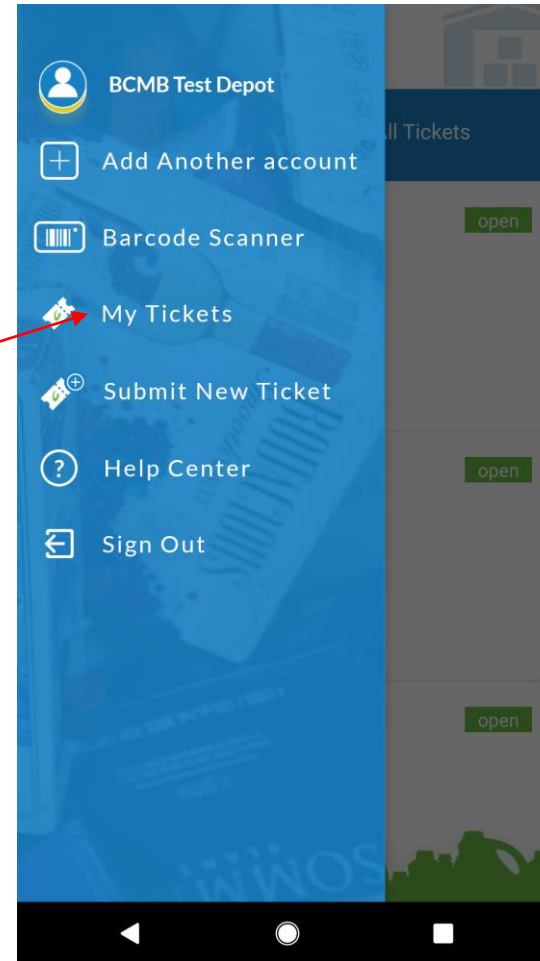
QMS App User Guide

Viewing your tickets

Part 4: Viewing your tickets

My Tickets

Click on "My Tickets"

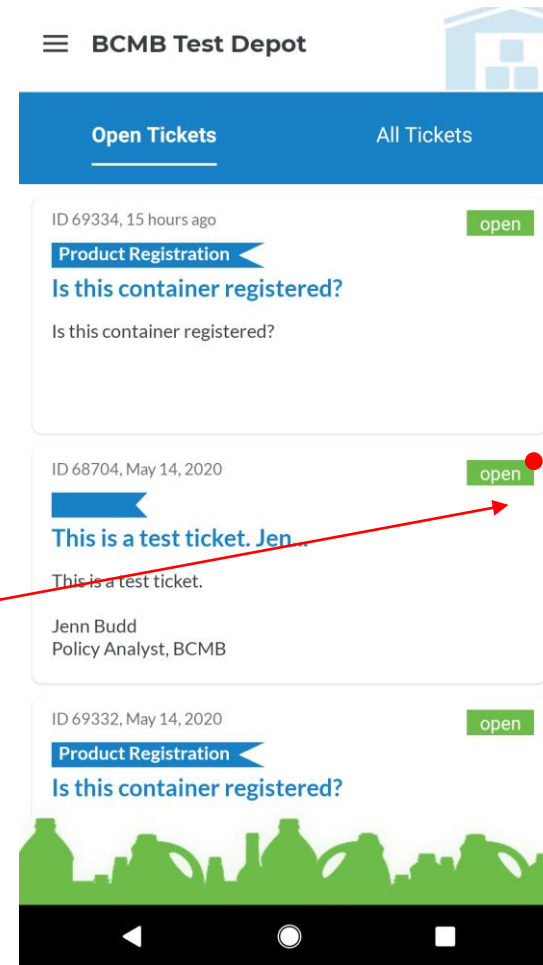


Part 4: Viewing your tickets

My Tickets

You can now view your tickets.

Please note that the red dot means you have a new response in that ticket.



The screenshot shows the BCMB Test Depot mobile application interface. At the top, there is a header with a hamburger menu icon, the text "BCMB Test Depot", and a house icon. Below the header, there are two tabs: "Open Tickets" (selected) and "All Tickets". The main content area displays a list of three tickets. Each ticket card includes an ID, a timestamp, a category label (e.g., "Product Registration"), a question, and a response. The second ticket has a red dot on its "open" status label, and a red arrow points from the explanatory text to this dot. The bottom of the screen features a green silhouette of various containers and a black navigation bar with standard Android icons.

BCMB Test Depot

Open Tickets All Tickets

ID 69334, 15 hours ago open

Product Registration

Is this container registered?

Is this container registered?

ID 68704, May 14, 2020 open

This is a test ticket. Jenn...

This is a test ticket.

Jenn Budd
Policy Analyst, BCMB

ID 69332, May 14, 2020 open

Product Registration

Is this container registered?

