

NOTICE

TO: Depot Network

DATE: August 7, 2026

RE: **Temporary Interruption to Credit Card Payments in SIMS/Depot Portal**

Dear Depot Network,

The credit card payment functionality within the SIMS/Depot Portal is currently unavailable due to a technical issue.

While Beverage Container Management Board (BCMB) works to restore this functionality, the following payment options remain available:

E-Transfer

Send your payment to finance@bcmb.ab.ca

- Please include the invoice number(s) and/or a brief description of the payment.
- If this information cannot be included with the e-transfer, please send a follow-up email to finance@bcmb.ab.ca.

Credit Card Payment Request

To make a payment by credit card, please request a payment link. You will be provided with a secure link to our third-party payment processor, Converge Pay.

- Please include the invoice number(s) and/or a brief description of the payment when requesting the link.

For questions regarding compliance fees or the Compliance Framework, please contact a BCMB Compliance Officer at compliance@bcmb.ab.ca

For questions regarding payments, please contact BCMB Finance at finance@bcmb.ab.ca.

We apologize for the inconvenience and appreciate your patience during this interruption. An update will be provided once credit card payments through the SIMS/Depot Portal have been restored.

