

NOTICE

TO: Depot Network

DATE: June 25, 2026

RE: **Non-Deposit-Bearing Containers (Calgary and Area)**

Attention to Depot Operators and Staff,

On the afternoon of Wednesday, June 24, 2026, a customer attempted to return a large quantity of Mountain Crest beverage containers to Deerfoot Bottle Depot. The containers did not have tops/lids, which can be indicative of non-deposit-bearing containers.

The customer refused to complete a Container Validation Request (CVR) form and left with the containers in their silver Nissan Murano.



This notice is intended to make depots aware that containers matching the description above may be presented for return. If you encounter containers consistent with this description, please do not issue a refund and follow the steps outlined below:

1. Submit a CVR form through the Quality Monitoring System (QMS). The CVR form and a comprehensive CVR Reference Guide can be found on BCMB's website by [clicking here](#). Scroll down to Depot Resources and click on "Forms and Guides".
2. Quarantine the containers at your depot if possible. Do not provide a refund to the customer and do not ship the containers to ABCRC until advised by BCMB.
3. Provide the customer with BCMB's phone number so they know who to contact regarding these containers. Should the customer refuse to complete a CVR or leaves with the material, please ensure

that you still notify the BCMB. Provide as much detail as you can and include security images if possible.

If you have any questions, please direct them to Compliance at 780-424-3193 or compliance@bcmb.ab.ca.

