

## NOTICE

TO: Depot Network

DATE: November 24, 2025

RE: **Attempted Return of Unlabeled Bi-Metal Containers**

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The Beverage Container Management Board (BCMB) has been advised of an incident involving an individual attempting to return unlabeled bi-metal containers at an Edmonton Metro depot. The individual left the premises before full details could be collected. The following information was recorded:

1. Caucasian male with brown hair
2. Gray Nissan truck
3. Approximately 7–8 black garbage bags containing predominantly unlabeled bi-metal containers

The individual declined to answer questions regarding the origin of the material and refused to complete a CVR request before leaving.

This notice is being shared to ensure depots are aware of the situation and the possibility that this individual may attempt to return these containers elsewhere in the network.

Material that cannot be confirmed as registered/deposit-bearing must not be accepted. Depots may coordinate with ABCRC to ship such material as non-deposit-bearing to the CSA when appropriate.

Some indicators of off-spec containers include, but are not limited to:

- Containers that appear to never have been filled;
- Containers that appear to never have been sealed;
- Unlabeled containers in large quantities; and
- Containers that appear to be from out of province.

As a reminder, if a customer attempts to return a large quantity of containers that appears to be off-spec/unlabeled, and you are unsure as to its validity, please complete the following steps:



## NOTICE (continued)

1. Submit a Container Validation Request (CVR) form through the Quality Monitoring System (QMS). The CVR form and a comprehensive CVR Reference Guide can be found on the BCMB website by [clicking here](#). Scroll down to Depot Resources and click on “Forms and Guides”.
2. Quarantine the containers at your depot if possible. Do not provide a refund to the customer and do not ship the containers to ABCRC until advised by the BCMB.
3. Provide the customer with BCMB’s phone number so they know who to contact regarding these containers. Should the customer refuse to complete a CVR or leaves with the material, please ensure that you still notify the BCMB. Provide as much detail as you can and include security images if possible. Should you have any questions, please contact a Compliance Officer at [compliance@bcmb.ab.ca](mailto:compliance@bcmb.ab.ca).

Image One



Image Two

