

NOTICE

TO: Depot Network

DATE: November 4, 2025

RE: **Non-Deposit Bearing Polycups – Edmonton Area**

Attention Depot Operators and Staff,

On the morning of Tuesday, November 4, 2025, three customers (two males, one female) attempted to return approximately **4000 unused polycups (under 1L)** to Univer Bottle Depot and Castledowns Bottle Depot.

The customers refused to complete a CVR and left with the materials. They were driving a **red Dodge vehicle**.



This notice is to make depots aware that customer(s) may attempt to return these containers to your depot, particularly if you are located in the areas immediately North of Edmonton. If you believe you may have encountered anyone attempting to return these containers, please do not provide a refund for these containers, and follow the steps below:

1. Submit a Container Validation Request (CVR) form through the Quality Monitoring System (QMS). The CVR form and a comprehensive CVR Reference Guide can be found on the BCMB website by [clicking here](#). Scroll down to Depot Resources and click on "Forms and Guides".
2. Quarantine the containers at your depot if possible. Do not provide a refund to the customer and do not ship the containers to ABCRC until advised by the BCMB.



NOTICE (continued)

3. Provide the customer with BCMB's phone number so they know who to contact regarding these containers. Should the customer refuse to complete a CVR or leaves with the material, please ensure that you still notify the BCMB. Provide as much detail as you can and include security images if possible.

If you have any questions, please direct them to a Compliance Officer at compliance@bcmb.ab.ca.

