

NOTICE

TO: Depot Network

DATE: August 27, 2025

RE: **Off-Spec Material – Cash4Bottles Bottle Depot (Elk Point)**

Attention Depot Operators and Staff,

On August 27, 2025, around 12:00 pm, a customer entered Cash4Bottles Bottle Depot attempting to return 20 cases of wine bottles without labels that appear to never have been filled or sealed.

The customer attempting to return these beverage containers is named David. He refused to follow the CVR process and left with the containers.

The customer is driving a small red truck. The truck's licence plate is: CDG-8198.

This notice is to make depots aware that customer(s) may attempt to return these containers to your depot, particularly if you are located in the areas near Elk Point. If you believe you may have encountered anyone attempting to return these containers, please do not provide a refund for these containers, and follow the steps below:

1. Submit a Container Validation Request (CVR) form through the Quality Monitoring System (QMS). The CVR form and a comprehensive CVR Reference Guide can be found on the BCMB website by [clicking here](#). Scroll down to Depot Resources and click on "Forms and Guides".
2. Quarantine the containers at your depot if possible. Do not provide a refund to the customer and do not ship the containers to ABCRC until advised by the BCMB.
3. Provide the customer with BCMB's phone number so they know who to contact regarding these containers. Should the customer refuse to complete a CVR or leaves with the material, please ensure that you still notify BCMB. Provide as much detail as you can and include security images if possible.

Should you have any questions, please contact a Compliance Officer at compliance@bcmb.ab.ca.

