

NOTICE

TO: Depot Network

DATE: August 26, 2025

RE: **Off-Spec Material**

The Beverage Container Management Board (BCMB) has been informed that a manufacturer in Alberta is attempting to return a large volume (65,000 bottles) of off-spec, non-deposit-bearing amber glass bottles.

Please be advised that these containers are non-deposit-bearing and are therefore ineligible for return at any depot.

The prospective buyer has been notified of this status and instructed accordingly. Depots should not accept or process these containers under any circumstances.

This notice is to inform depots of manufacturers or recyclers who may attempt to return off-spec, non-deposit-bearing materials to your depot for a refund. A manufacturer or recycler may be identifiable by the amount of material they have, the truck or trailer they drive, their uniform or other means of identification on their person, or they may identify themselves directly to you. If you suspect that a manufacturer or recycler is attempting to return large quantities of what appears to be off-spec material to your depot, please direct them to contact BCMB directly at Compliance@bcmb.ab.ca.

As a reminder, material that is non-deposit-bearing must not be accepted and shipped along with deposit bearing material to the CSA.

Some indicators of off-spec containers include, but are not limited to:

- Containers that appear to have never been filled;
- Containers that appear to have never been sealed;
- Unlabeled containers in large quantities; and
- Containers that appear to be from out of province.



NOTICE

(continued)

As a reminder, if a customer attempts to return a large quantity of containers that appear to be off-spec, and you are unsure as to their validity, please complete the following steps:

1. Submit a Container Validation Request (CVR) form through the Quality Monitoring System (QMS). The CVR form and a comprehensive CVR Reference Guide can be found on the BCMB website by clicking [here](#). Scroll down to Depot Resources and click on “Forms and Guides”.
2. Quarantine the containers at your depot if possible. Do not provide a refund to the customer and do not ship the containers to ABCRC until advised by the BCMB.
3. Provide the customer with BCMB’s phone number so they know who to contact regarding these containers. Should the customer refuse to complete a CVR or leave with the material, please ensure that you still notify the BCMB. Provide as much detail as you can and include security images if possible. Should you have any questions, please contact a Compliance Officer at compliance@bcmb.ab.ca

