

## NOTICE

TO: Depot Network

DATE: April 24, 2025

RE: **NOTICE: Recent Theft Incidents and Return Advisory**

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Dear Depot Network,

This notice serves to inform the Depot Network of two recent theft incidents in Edmonton.

BCMB has been notified of the following occurrences:

- **Incident 1:** On Monday, April 21, 2025, a rural depot located east of Edmonton experienced a break-in during the early morning hours. This resulted in the theft of cash and depot equipment.
- **Incident 2:** On Wednesday, April 23, 2025, a depot in north Edmonton reported a trailer break-in, leading to the theft of a quantity of compacted aluminum.

These incidents highlight a potential risk to depot security. As operational activity increases with the spring season, depots are urged to review and consider reinforcing their security protocols to mitigate the potential for becoming targets of theft.

Depots, particularly those located in Edmonton and surrounding areas should be aware that individuals may attempt to return these stolen containers for a refund. If you suspect a customer is attempting to return stolen containers related to these incidents, **please do not provide a refund**, and follow the steps below:

1. **Submit a Container Validation Request (CVR):** Complete and submit a CVR form through the Quality Monitoring System (QMS). The CVR form and a comprehensive CVR Reference Guide can be found on the BCMB website by clicking [here](#). Scroll down to Depot Resources and click on "Forms and Guides".
2. **Quarantine Suspect Containers:** If possible, quarantine the containers at your depot. Do not provide a refund to the customer and do not ship the containers to ABCRC until advised by the BCMB.
3. **Customer Communication and Information:** Provide the customer with BCMB's phone number so they know who to contact regarding these containers. Should the customer refuse to complete a CVR or leave with the material, please ensure that you still notify the BCMB. Please provide as much detail as you can regarding the individual and the attempted return, including any security footage.

Should you have any questions, please contact a BCMB Compliance Officer at [compliance@bcmb.ab.ca](mailto:compliance@bcmb.ab.ca).

