

NOTICE

TO: Depot Network

DATE: April 1, 2025

RE: **Out Of Province Material – Lethbridge and Area**

Attention Depot Operators and Staff,

On April 1, 2025, a customer entered Ability Bottle Depot – South in Lethbridge, Alberta, attempting to collect a refund for out-of-province material. These bags consist of **unsorted** beverage containers and glass beer bottles from British Columbia.

The customer attempting to return these beverage containers is from Yahk, BC.

The customer is driving a white van with licence plate number NW0 72E.



The customer refused to complete a CVR and left the depot.



NOTICE (continued)

This notice is to make depots aware that customer(s) may attempt to return these containers to your depot, particularly if you are located in the areas immediately surrounding Lethbridge. If you believe you may have encountered anyone attempting to return these containers, please do not provide a refund for these containers, and follow the steps below:

1. Submit a Container Validation Request (CVR) form through the Quality Monitoring System (QMS). The CVR form and a comprehensive CVR Reference Guide can be found on the BCMB website by [clicking here](#). Scroll down to Depot Resources and click on “Forms and Guides”.
2. Quarantine the containers at your depot if possible. Do not provide a refund to the customer and do not ship the containers to ABCRC until advised by the BCMB.
3. Provide the customer with BCMB’s phone number so they know who to contact regarding these containers. Should the customer refuse to complete a CVR or leaves with the material, please ensure that you still notify the BCMB. Provide as much detail as you can and include security images if possible.

Should you have any questions, please contact a Compliance Officer at compliance@bcmb.ab.ca.