

NOTICE

TO: Depot Network

DATE: March 31, 2025

RE: Out Of Province Material – Legal and Area

Attention Depot Operators and Staff,

On March 27, 2025, a customer entered Legal Bottle Depot attempting to return multiple black garbage bags of Out of Province material (40 plus bags). These bags consist of **Aluminum** and **PET/Other Plastic** beverage containers from Ontario that have been partially crushed. These bags included garbage from Ontario and beer cans from manufacturers not registered in Alberta.

The customer attempting to return these beverage containers is named **Ivon Rufiange**.

The customer is driving a Chevy 2500 HD truck with a trailer. The trucks licence plate is: ELW-272.



After following the CVR process the BCMB advised the depot and customer that these containers could not be processed for a refund.

NOTICE (continued)

This notice is to make depots aware that customer(s) may attempt to return these containers to your depot, particularly if you are located in the areas immediately North of Edmonton. If you believe you may have encountered anyone attempting to return these containers, please do not provide a refund for these containers, and follow the steps below:

- Submit a Container Validation Request (CVR) form through the Quality Monitoring System (QMS). The CVR form and a comprehensive CVR Reference Guide can be found on the BCMB website by <u>clicking here</u>. Scroll down to Depot Resources and click on "Forms and Guides".
- 2. Quarantine the containers at your depot if possible. Do not provide a refund to the customer and do not ship the containers to ABCRC until advised by the BCMB.
- 3. Provide the customer with BCMB's phone number so they know who to contact regarding these containers. Should the customer refuse to complete a CVR or leaves with the material, please ensure that you still notify the BCMB. Provide as much detail as you can and include security images if possible.

Should you have any questions, please contact a Compliance Officer at compliance@bcmb.ab.ca.