

NOTICE

TO: Depot Network

DATE: August 20, 2024

RE: **Out-of-Province Containers – Eckville and Red Deer**

Attention Depot Operators and Staff,

On August 12, 2024, a customer entered Eckville Bottle Depot attempting to return a full 53-foot trailer load of **compacted gable top** and **tetra brik** containers consisting of multiple brands. After following the CVR process, the BCMB determined that these containers originated from out of province due to the presence of a dairy brand called **Sealtest**.

This notice is to make depots aware that this customer may attempt to return these containers to your depot, particularly if you are located in or near the Eckville and Red Deer area. Please do not provide a refund for these containers, and follow the steps below:

1. Submit a Container Validation Request (CVR) form through the Quality Monitoring System (QMS). The CVR form and a comprehensive CVR Reference Guide can be found on the BCMB website by clicking here. Scroll down to Depot Resources and click on "Forms and Guides".
2. Quarantine the containers at your depot if possible. Do not provide a refund to the customer and do not ship the containers to ABCRC until advised by the BCMB.
3. Provide the customer with BCMB's phone number so they know who to contact regarding these containers. Should the customer refuse to complete a CVR or leaves with the material, please ensure that you still notify the BCMB. Provide as much detail as you can and include security images if possible. Should you have any questions, please contact a Compliance Officer at compliance@bcmb.ab.ca.

For more information, please contact a BCMB Compliance Officer by calling/emailing:

Toll Free: 1-888-424-7671
Phone: 780-424-3193
Email: compliance@bcmb.ab.ca

