

NOTICE

TO: Depot Network

DATE: February 27, 2024

RE: **Off-Spec Material Awareness Reminder**

The Beverage Container Management Board (“BCMB”) has been made aware that a manufacturer has been attempting to return a large quantity of off-spec, non-deposit bearing, dairy containers to depots in the South of Edmonton for a deposit refund.

This notice is to make depots aware of **manufacturers or recyclers** who may attempt to return off-spec, non-deposit bearing material to your depot for a refund. A manufacturer or recycler may be identifiable by the amount of material they have, the truck or trailer they drive, their uniform or other means of identification on their person, or they may identify themselves to you directly. **If you suspect that a manufacturer or recycler is attempting to return large quantities of what appears to be off-spec material to your depot, please direct them to contact ABCRC at feedback@abcrc.com** to make arrangements to return the material to them directly.

As a reminder, material that is non-deposit bearing must not be accepted and shipped along with deposit bearing material to the CSA.

Some indicators of off-spec containers include, but are not limited to:

- Containers that appear to never have been filled;
- Containers that appear to never have been sealed;
- Unlabeled containers in large quantities; and
- Containers that appear to be from out of province.

As a reminder, if a **customer** attempts to return a large quantity of containers that appears to be off-spec, and you are unsure as to its validity, please complete the following steps:

1. Submit a Container Validation Request (CVR) form through the Quality Monitoring System (QMS). The CVR form and a comprehensive CVR Reference Guide can be found on the BCMB website by [clicking here](#). Scroll down to Depot Resources and click on “Forms and Guides”.



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2. Quarantine the containers at your depot if possible. Do not provide a refund to the customer and do not ship the containers to ABCRC until advised by the BCMB.
3. Provide the customer with BCMB's phone number so they know who to contact regarding these containers. Should the customer refuse to complete a CVR or leaves with the material, please ensure that you still notify the BCMB. Provide as much detail as you can and include security images if possible. Should you have any questions, please contact a Compliance Officer at compliance@bcmb.ab.ca.

