



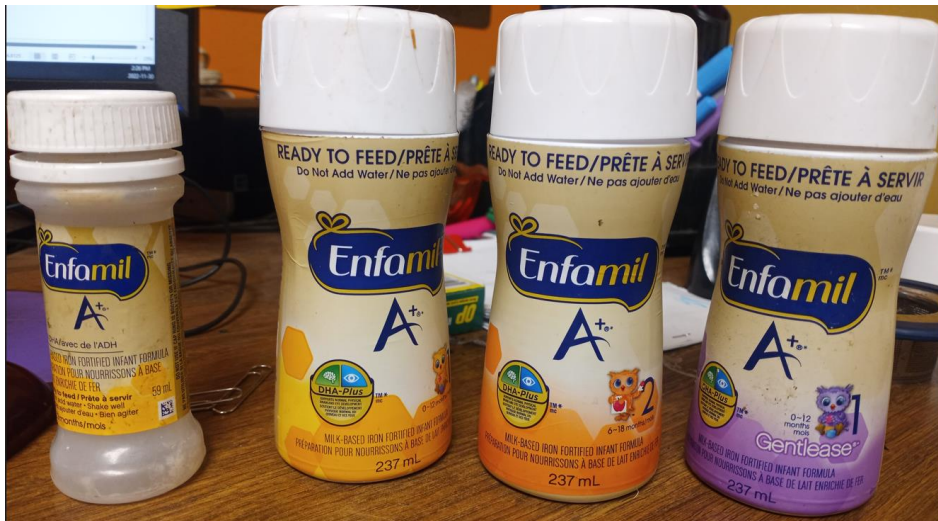
DATE: December 13, 2022

TO: Depot Network

RE: Infant Formula (Ready to Feed) Reminder

Attention Depot Operators and Staff,

This notice is to remind you that any Infant Formula containers (for example Enfamil) that end up at Alberta Depots are not part of the deposit system and do not bear deposits. These containers are NOT considered ready-to-serve beverages. Infant formula is a manufactured food designed and marketed for feeding babies and infants under 12 months of age, usually prepared for bottle-feeding or cup-feeding from powder (mixed with water) or liquid (with or without additional water). If a customer brings these containers to your Depot, please inform them they are not registered and therefore no deposit would have been paid at point of purchase.



If containers matching the above descriptions are brought into your Depot, and the customer insists that they paid a deposit, please submit a Container Validation Request (CVR) via the Quality Monitoring System (QMS) with pictures of the material and as much detail about the customer and container origin as possible. Please quarantine the containers and do not provide a refund or ship the containers to ABCRC until advised by BCMB. Also, please provide the customer with the BCMB phone number so they can contact us if they have any questions.

If you have any questions about Ready to Serve Infant Formula or the CVR process, please reach out to a member of the BCMB Registration Team. We are happy to help answer any questions you may have.

Toll Free: 1-888-424-7671
Phone: 780-424-3193
Email: registrations@bcmb.ab.ca

