



DATE: September 15, 2022

TO: Depot Network

RE: **Out-of-Province & Compacted Beverage Containers**

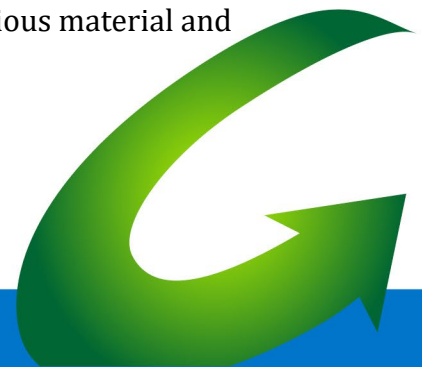
Attention Depot Operators and Staff,

The Beverage Container Management Board (“BCMB”) has noted a recent increase in compacted, out-of-province material attempting to enter our system through the Depots. If this material is being accepted and shipped through Depots, it becomes a financial risk to Alberta’s deposit return system and undermines the integrity of our program. With your vigilance and support, we hope to maintain the integrity of the beverage container recycling industry in our province.

We would like to remind depots of their responsibilities if questionable or suspicious material is brought to their depot. If you suspect containers being returned to your depot are from out-of-province (may be a brand not sold in Alberta, the customer may have out-of-province license plates, etc.), or if a customer attempts to return heavily compacted material or material that appears to have been baled, the expectation is as follows:

1. Submit a Container Validation Request (CVR) form through the Quality Monitoring System (QMS). The CVR form and a comprehensive CVR Reference Guide can be found on the BCMB website by [clicking here](#). Scroll down to Depot Resources and click on “Forms and Guides”.
2. Quarantine the containers at your depot if possible. Do not provide a refund to the customer and do not ship the containers to ABCRC until advised by the BCMB.
3. Provide the customer with BCMB’s phone number so they know who to contact regarding these containers. Should the customer refuse to complete a CVR or leaves with the material, please ensure that you still notify the BCMB. Provide as much detail as you can and include security images if possible.

We want to thank the Depots that have been diligent in quarantining suspicious material and sending in Container Validation Request (CVR) tickets through QMS.





The BCMB's Compliance team is here to support you in navigating compliance matters whenever needed. We strongly encourage you to reach out to a Compliance team member if you have any questions related to out-of-province material or the processes you are required to follow should it be brought to your depot. You can reach us by calling/emailing:

Toll Free: 1-888-424-7671

Phone: 780-424-3193

Email: compliance@bcmb.ab.ca

