## bGmb

DATE: February 15, 2022

TO: Depot Network

## RE: QMS App Resources

## Attention depot operators and staff,

The QMS App has been developed to make it much easier for depot operators and staff, the CSA and CSP to communicate with each other. Creating and responding to a ticket can be done quickly and easily.

With the QMS being one of our industry's main forms of communication, the BCMB wants to ensure depots and all industry partners have a user-friendly and effective tool with which to receive information and to record, track and resolve issues in a timely manner.

The BCMB developed a QMS App User Guide to assist depots in using the app, including how to download it on your mobile device and how to use its various features. Please <u>click here</u> to visit the *Depot Logins & Resources* section of the BCMB website where you will find a copy of the user guide under the "Depot Resources" heading. Depots are strongly encouraged to review the guide before downloading the app.

## **Depot Logins**

Click each blue tab to learn more about the tool and for login access to that tool.

Quality Monitoring System	Industry Email	Depot Marketplace	
To log into the QMS, click the link below: • Quality Monitoring System  Depot Resources Click each blue tab to learn more about the resource and for access to that resource.			
Forms & Guides Beve	rage Container Registration D	atabase Service Agree	ment & By-laws
Click a document below to oper			

The QMS App has a number of features that will make it easier for depots to use the system:

- beverage container barcode scanner
- the ability to issue a ticket directly from your mobile device
- notifications when a ticket has a new response issued (make sure your notifications are turned on in your settings)

If you have any questions or require further information on accessing your QMS account, please direct them to a Compliance Officer via email at <u>Compliance@bcmb.ab.ca.</u>