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**DATE:** October 1, 2021

**TO:** Depot Network

**RE:** **Potential Out of Province Containers at Butte Bottle Depot**

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**Attention depot operators and staff,**

This notice is to inform you that Butte Bottle Depot recently encountered customers attempting to return approximately **1000 unlabelled PET (0-1 L) containers**. The customer was described by employees as a 6 foot tall male with red hair, driving a **black Dodge SUV** with **Manitoba license plate HTA 158**. The customer claimed that he was from Manitoba but had purchased the containers in Alberta. This claim could not be confirmed.

Please be aware that these containers may be brought into your Depot in the near future, especially if you are in or around the Lethbridge – Fort Macleod area. If you suspect that these containers have arrived at your Depot, please submit a Container Validation Request (CVR) via the Quality Monitoring System (QMS) and quarantine the containers at your Depot. Do not provide a refund to the customer and do not ship the containers to ABCRC until advised by the BCMB. Please be sure to provide the customer with the BCMB phone number so they know who to contact regarding these containers. Should the customer refuse to complete a CVR or leave with the material, please ensure that you still notify the BCMB. Provide as much detail as you can and include security images if possible.

The CVR process can be found here:

[https://www.bcmb.ab.ca/uploads/source/Depot\\_Owners/Notices/2020/2020.12.16.Depot.Notice.CVR.Form.and.Guide.pdf](https://www.bcmb.ab.ca/uploads/source/Depot_Owners/Notices/2020/2020.12.16.Depot.Notice.CVR.Form.and.Guide.pdf)

For more information, please contact a BCMB Compliance Officer by calling/emailing:

Toll Free: 1-888-424-7671

Tel: 780-424-3193

Email: [compliance@bcmb.ab.ca](mailto:compliance@bcmb.ab.ca)

