

DATE: July 19, 2021

TO: Depot Network

RE: American Containers Brought into Old's Bottle Depot

Attention Depot Operators and Staff,

The BCMB was notified recently by Old's Bottle Depot that a customer attempted to return 1 and a half bags of crushed water bottles PET (0-1) and half a gallon of milk jugs that were purchased in the United States. The size indicated on the bottles were in Ounces (oz). The customer had a blue Sebring with license plate CFR 9707. The individual is a male in his mid-30-40's who was wearing a headdress and indicated that he will be attempting to return these containers at a Calgary depot.

Please be aware that these containers may be brought to your Depot in the near future, particularly if you are in the Calgary area. If you suspect that these containers have arrived at your Depot, please submit a Container Validation Request (CVR) via the Quality Monitoring System (QMS). Please quarantine the containers at your Depot and do not provide a refund to the customer or ship the containers to ABCRC until advised by the BCMB. Be sure to provide the customer with the BCMB phone number so they know who to contact regarding these containers.

If the customer remains unwilling to fill out the form and wishes to leave with the product, they may do so but please make note of the encounter and notify the BCMB.

For more information, please contact a BCMB Compliance Officer immediately by calling/emailing:

Toll Free: 1-888-424-7671

Tel: 780-424-3193

Email: compliance@bcmb.ab.ca



