



DATE: July 14, 2021

TO: Depot Network

RE: **Depots Operating Hours Update**

Attention Depot Operators and Staff,

On April 7, 2020, we informed depots that the requirements around minimum hours of operations at depots would be relaxed as the COVID-19 pandemic continued to progress.

Now that COVID restrictions have been lifted, the expectation is that all depots are open to service the public during advertised hours that meet minimum hours requirements as per the [Depot By-Law](#), Operating Requirements (section 10.38 - 10.42).

We recognize that there may be some struggles (staffing, financial, etc.) coming out of COVID-19 that will be dealt with on a case-by-case basis.

Unless approved by the BCMB, all depots must meet minimum hours requirements by **July 30, 2021**. As there were a lot of changes to the operating hours previously, we suggest reviewing your depots advertised hours on the [Find A Depot website](#). To update your operating hours, please submit a QMS ticket to the BCMB.

If you require assistance accessing your QMS account or submitting a QMS ticket, please contact one of our Compliance Officers at compliance@bcmb.ab.ca.

