



DATE: June 3, 2021

TO: Depot Network

RE: **American Containers Brought into Lethbridge Depot**

Attention Depot Operators and Staff,

The BCMB was notified recently by Ability Bottle Depot – South in Lethbridge that a customer attempted to return **500 crushed water bottles PET (0-1) that were purchased in the United States**. The size indicated on the bottles were in Ounces (oz). The customer had a **white ford F150 with a topper** and a **Northwest Territories license plate**.

Please be aware that these containers may be brought to your Depot in the near future, particularly if you are in the Lethbridge area. If you suspect that these containers have arrived at your Depot, please submit a Container Validation Request (CVR) via the Quality Monitoring System (QMS). Please quarantine the containers at your Depot and do not provide a refund to the customer or ship the containers to ABCRC until advised by the BCMB. Be sure to provide the customer with the BCMB phone number so they know who to contact regarding these containers.

If the customer remains unwilling to fill out the form and wishes to leave with the product, they may do so but please make note of the encounter and notify the BCMB.

For more information, please contact a BCMB Compliance Officer immediately by calling/emailing:

Toll Free: 1-888-424-7671

Tel: 780-424-3193

Email: compliance@bcmb.ab.ca

