



DATE: March 19, 2021

TO: Depot Network

RE: **Unregistered Containers - Starbucks Concentrates**

Attention depot operators and staff,

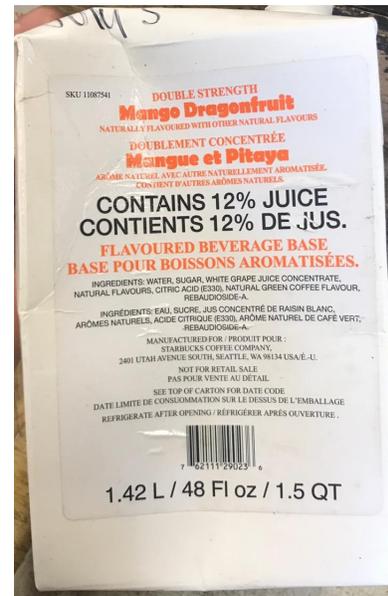
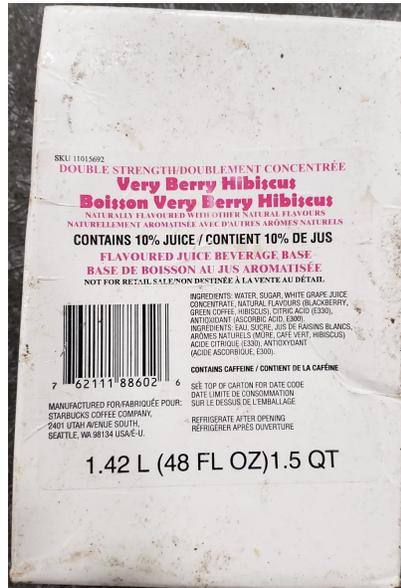
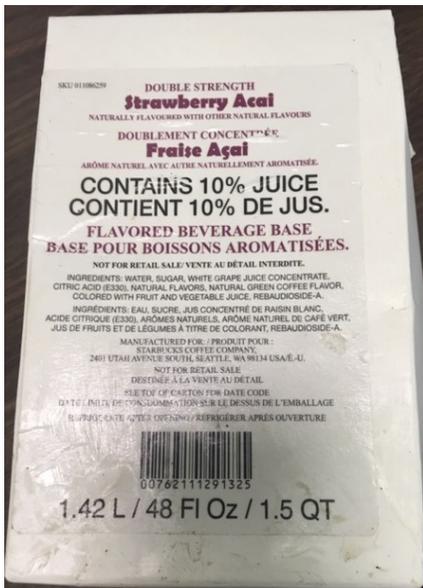
This is a follow-up to the notice sent on March 10, 2021 regarding the Starbucks Lemonade 2X, 1.5 L, Tetra Brik container not being eligible for refund as it is a concentrate. Please find the March 10th notice attached for reference.

When reviewing these Starbucks containers, unfortunately, beverage containers and concentrates look similar. It has been recognized that there is also an issue with the transfer of data between the BCMB and ABDA software, where these Starbucks containers are incorrectly displaying as 'Registered' when using the rePOR container search function. Should you encounter more instances where concentrates are displaying as 'Registered' within the rePOR software, please refer to the BCMB Registration Portal (or the QMS Registrations App) for confirmation of registration. These Starbucks concentrates do not show as 'Registered' when searched using the BCMB Portal.

To expand on the above, the following containers are also concentrates and are not eligible for a refund. Images are noted below for your reference.

- Starbucks Strawberry Acai Double Strength, 1.42 L, Tetra Brik, UPC: 00762111291325
- Starbucks Very Berry Hibiscus Double Strength, 1.42 L, Tetra Brik, UPC: 762111886026
- Starbucks Mango Dragonfruit Double Strength, 1.42 L, Tetra Brik, UPC: 762111290236





Please ensure that you communicate with your customers that these containers are not eligible for refund since they are concentrates and not considered ready-to-serve beverages as defined in the Beverage Container Recycling Regulation. These containers must be recycled through local municipal recycling programs.

If you have any questions, please direct them to registrations@bcmb.ab.ca.

