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**DATE:** September 18, 2020

**TO:** Depot Network

**RE:** **Depot Notification - Crushed Out of Province Material (Calgary)**

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Attention Depot Operators and Staff,

The BCMB was notified by Forest Lawn Bottle Depot in Calgary that this afternoon, a customer attempted to return **7 bags of crushed aluminum cans** (approximately 1100) from **Ontario**. Most of the material's **UPC codes contained TO**. When the employee asked where the containers came from, the customer confirmed it was from Ontario. The customer arrived at the depot in a **grey Nissan bearing Ontario plates**, and was a **female, approximately late 40's and wearing a grayish brown, zip-up sweater**.

Please be aware that these containers may be brought into your Depot in the near future (particularly if you are in the Calgary area). If you suspect that these containers have arrived at your Depot, please submit a Container Validation Request via the Quality Monitoring System (QMS). Please quarantine the containers at your Depot – do not provide a refund to the customer and do not ship the containers to ABCRC until advised by the BCMB. Be sure to provide the customer with the BCMB phone number so they know who to contact regarding these containers.

If the customer remains unwilling to fill out the form and wishes to leave with the product, they may do so but please make note of the encounter and notify the BCMB.

For more information, please contact a BCMB Compliance Officer by calling/emailing:

Toll Free: 1-888-424-7671  
Tel: 780-424-3193  
Email: [info@bcmb.ab.ca](mailto:info@bcmb.ab.ca)

