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DATE: July 9, 2020

TO: Depot Network

RE: **Theft of Containers at North Refund Centre**

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Attention Depot Operators and Staff,

The Beverage Container Management Board (“BCMB”) has been informed of an incident that occurred at the North Refund Centre this morning **between 5:50AM and 6:20AM. Two (2) males on bicycles cut the latch on a trailer, resulting in the theft of 320 Over 1 Liter, Gable Top containers and 1224 drink pouches.** One of the culprits was wearing a **grey hoodie with red/orange gloves** and attached to his bike was a **red baby trailer** in which he placed the mega bag and drink pouches. The second culprit wore a **black hoodie, red baseball cap and a backpack.** The men had **black garbage bags** with them, possibly to put the stolen material into before returning to a depot.

**Please remain attentive to any customers returning similar volumes of the above-mentioned material. This product could appear at your Depot, particularly if you are in the Edmonton area.** If you suspect that these containers have arrived at your Depot, fill out the Container Validation Request (CVR) form on the Quality Monitoring System (QMS) and do not pay for these containers. Please quarantine the containers at your Depot – do not provide a refund to the customer and do not ship the containers to ABCRC unless advised by the BCMB. You may provide the customer with BCMB’s contact information, should they have any questions. If the customer is unwilling to provide any information and wishes to leave with the product, they may do so but please make note of the encounter and notify the BCMB.

If a theft should occur, please ensure that after notifying local authorities, you also contact the BCMB to advise us of the incident. This allows the BCMB to notify the Depot network of the theft and to remind Depots to follow CVR processes if it is suspected that the stolen material has arrived at their Depot.

If you have any questions, please direct them to Mark Emsden, Investigation and Compliance Manager at [memsden@bcmb.ab.ca](mailto:memsden@bcmb.ab.ca).

