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**DATE:** March 13, 2020  
**TO:** Depot Network  
**RE:** **COVID-19**

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Attention Depot Operators and Staff,

As we all grapple with the implications of the COVID-19 pandemic, I want to assure all depots in Alberta that the safety of depot staff and your customers is the Beverage Container Management Board's top priority.

While the risk of being exposed to the virus in Alberta is still low, the BCMB encourages depots to provide your staff with instructions on what to do if they have flu-like symptoms. Please visit the Government of Alberta's website for [information on COVID-19](#) or call Health Link at 811 for health-related questions. If customers come into your depot clearly displaying flu-like symptoms, you do have the right to ask them to return their beverage containers at another time.

The BCMB wants to assure you that we are doing everything we can to support you and your depot staff during this uncertain time. We have decided to relax the minimum hours of operations at depots for a period of 30 days. We will re-evaluate this decision at that time.

Beverage container recycling industry leaders are meeting on March 18 to discuss the industry's response to the pandemic. We will update depots following that discussion. As well, the Alberta Beverage Container Recycling Corporation is making contingency plans for their operations, including the collection of and payment for shipments from depots. At this time, there are no changes being made that affect your business.

If you have any questions or feedback to provide, please continue to use the QMS system. If your inquiry is urgent, call the BCMB toll free at 1-888-424-7671, extension 231.

Jeff Linton  
President  
BCMB

