



DATE: December 15, 2018

TO: Depot Network

RE: **Suspected Out of Province Containers – Lloydminster and Surrounding Areas**

Attention Depot Operators and Staff,

The Beverage Container Management Board (BCMB) received notification from a Central Alberta Depot that two males **in their 40's or 50's** attempted to return a **couple bags of containers that were flattened/squished that are suspected to be mostly American containers. The customers got upset when told that the American containers would not be accepted for refund as they claim they had paid deposit in the States. They said they would try another Depot instead even after the deposit system was explained to them.** The males drove a **Silver or Gold SUV with Alberta license plate**. When asked to complete a Container Validation Request (CVR) form, the customer declined, took containers back and left.

Please be aware that these containers could be brought into your Depot in the near future (especially if you are in close proximity to the Lloydminster area). If you suspect that these containers have arrived at your Depot, request that the individual fill out the CVR form and do not pay for these containers. Please quarantine the containers at your Depot – do not provide a refund to the customer and do not ship the containers to ABCRC until advised by the BCMB. Be sure to provide the customer with the BCMB phone number so they know who to contact regarding these containers.

If the customer remains unwilling to fill out the form and wishes to leave with the product they may do so but please make note of the encounter and notify the BCMB.

