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DATE: October 26, 2018

TO: Depot Network

RE: **Suspicious Containers, Calgary and Surrounding Area – Large Quantity of Glass Sample Bottles**

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To Depot Operators and Staff,

Today Friday, October 26, 2018, the BCMB was notified of a customer **driving a white Dodge pickup truck** attempting to return a large number (around 2000) of **glass 43 ml, Ripshot sample containers**. The containers were unlabeled. The customer did not want to complete a Container Validation Request (CVR) form and left with the containers.

Please be aware that these containers could be brought into your Depot (especially if you are in the Calgary and surrounding area). If you suspect that these containers have arrived at your Depot, fill out the CVR form on the quality monitoring system and **do not pay for these containers**. Please quarantine the containers at your Depot – do not provide a refund to the customer and do not ship the containers to ABCRC until advised by the BCMB. Be sure to document how many bags/containers were left and provide the customer with the BCMB phone number so they know who to contact should they have questions.

If the customer remains unwilling to provide any information and wishes to leave with the product they may do so but please make note of the encounter and notify the BCMB.

