



BEVERAGE CONTAINER MANAGEMENT BOARD

September 30, 2016

NOTICE TO ALL DEPOTS: UNLABELED HDPE 250ML CONTAINERS IN EDMONTON

Attention depot operators and staff,

The BCMB was notified today, Friday, September 30th 2016 of a male customer attempting to return **60,000 250ml HDPE containers** at a Depot in **NW Edmonton**. The customer left only one container at the Depot. He did leave his name and number, and the BCMB is in the process of following up on the origin of this product. As you will see in the photo on the next page, **this product does not appear to have ever contained a beverage, nor a label or lid/enclosure**. The NW Edmonton Depot followed the appropriate procedure by quarantining the product and seeking BCMB approval prior to acceptance and payment.

Should the customer decide not to return to the original Depot with the remaining product, please be aware that these containers could be brought into your depot in the near future (especially if you operate an Edmonton Depot). If you suspect that these containers have arrived at your depot, have the individual fill out the Container Validation Request (CVR) form (attached) and **do not pay for these containers**. Please quarantine the containers at your depot – do not provide a refund to the customer and do not ship the containers to ABCRC until advised by the BCMB. Be sure to document how many bags were left and provide the customer with the BCMB phone number so he knows who to contact regarding these containers.

If the customer remains unwilling to fill out the form and wishes to leave with the product they may do so but please make note of the encounter and notify the BCMB.

Please contact me directly if you have any questions.

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