



BEVERAGE CONTAINER MANAGEMENT BOARD

August 24, 2016

NOTICE TO ALL DEPOTS: CRUSHED OUT OF PROVINCE CONTAINERS IN CALGARY

Attention Depot operators and staff,

The BCMB was notified by a **North Calgary Depot** of customers attempting to return a large quantity of **crushed beverage containers (mixed streams)**. The customers were driving a **White Toyota Sienna Van, Manitoba license plate GLK 989**. When asked, they refused to complete the Container Validation Request (CVR) Form, and left the Depot with the product. Though there is only identifying information for one of the vehicles, the Depot employees did note that the customers left in a convoy of two vans, both full of containers.

Be aware that these containers could be brought into your Depot (especially if you are in close proximity/Calgary area). If you suspect that these containers have arrived at your Depot, have the individual(s) fill out the CVR form (attached) and do not pay for these containers.

Please **quarantine the containers at your Depot – do not provide a refund to the customer and do not ship the containers to ABCRC until advised by the BCMB**. Be sure to document how many bags were left and provide the customers with the BCMB phone number should they have any questions.

If the customers remains unwilling to fill out the form and leaves with the product, make note of the encounter and notify the BCMB immediately.

Please contact me if you have any questions.

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Encl. CVR Form